

The real question is what will happen if you continue to miss out on essential dental care. Without regular visits to a dentist, you are putting yourself at risk of tooth decay and disease, which could have even more serious consequences. These include tooth loss and in some extreme cases fatal illness.

We're here to look after your teeth and your health, not pass judgement on any choices you've made. It's never too late to start getting the dental care you deserve, and the sooner you make an appointment the better looked after your mouth will be.

#### **What's the easiest way for me to make an appointment at Urban Dental?**

You can call us on 0141 332 1101 and a member of our team will be more than happy to arrange an appointment time to suit you. You can also send us an email at [hello@urban-dental.co.uk](mailto:hello@urban-dental.co.uk) to request an appointment and we will get back to you as soon as we can. Alternatively, pop in and see us in person at our practice in Glasgow City Centre.

#### **Can I book a priority appointment if I'm having toothache or injure my mouth?**

Yes, of course. If you need an emergency appointment during our working hours, please call

our normal practice number – 0141 332 1101 – and speak to one of our team. Explain your situation and they will do their best to offer you an appointment slot that same day.

If you have a dental injury or emergency after we have closed for the day, however, you can call NHS 24 on 111 to access your emergency care provider.

#### **I work normal business hours during the week – do you offer any early or late appointment times?**

At the moment we have late night opening on thursday till 7pm and slightly later opening on Mondays, until 6pm. We're also working on introducing some early morning appointments, from 8am onwards, and you'll be the first to know when these become available.

#### **Do you provide NHS / Private treatment?**

Yes we do. We provide our patients with full range of treatments on the NHS and private basis. There are treatments not available on the nhs therefore we can provide that on a private basis for example white fillings and white crowns on your back teeth , dental implants, teeth whitening and cosmetic treatments. As an alternative to nhs hygiene treatment, we also provide

dental hygiene treatments with our hygienist on a private basis and there are many benefits of that. speak to our team .

#### **Do you have dental membership plans ?**

We will be introducing dental plans in the near future , allowing you to spread the cost over a monthly basis. which will give you many cost saving benefits. If you are interested ? leave your details and we will keep you informed.

#### **I have teeth missing, but I've struggled with dentures in the past. Can you help?**

Yes. Dental implants are an increasingly popular alternative to dentures, providing a far more robust and permanent solution. Speak to a member of our team for more information.

#### **Do you offer only restorative treatments at urban dental?**

Not at all – we offer a range of cosmetic treatments to help you achieve the perfect smile you've always wanted. These include in-chair teeth whitening, porcelain veneers and virtually invisible orthodontic treatment, all of which can be used to give your mouth a complete makeover. We also offer a range of facial treatments including botox and dermal fillers. This can be carried out with cosmetic dental treatments.

**URBAN DENTAL:  
THE PRACTICE THAT  
PUTS WHO YOU ARE  
AT THE CENTRE OF  
EVERYTHING WE DO**

## CONTACT US

141 St Georges Road, Glasgow G3 6JB  
**0141 332 1101**

[hello@urban-dental.co.uk](mailto:hello@urban-dental.co.uk)  
[www.urban-dental.co.uk](http://www.urban-dental.co.uk)





## A FRESH APPROACH TO DENTISTRY BUILT ON RESPECT, HONESTY AND THE POWER OF YOUR SMILE

### WHY CHOOSE URBAN DENTAL

Are you looking for a dentist who understands who you are and what's important to you? No matter what your needs at urban dental you can rest assured that we will always put you first, and never recommend anything that we don't believe would be genuinely beneficial to you. We also promise to never pressure you into any course of treatment – we'll simply give you all your options and the final decision will be entirely yours.

At urban dental we understand that placing your interest and needs at the centre of everything we do., building relationship with you based on confidence and trust . We know that a genuine partnership between you and us can only be built over time, and we are proud of the fact that our patients value the long-term connections they make with us.

### HOW WE HELP

- Our gentle and understanding team will cater to your specific needs – even if you're a particularly nervous patient.
- We offer convenient flexible appointment times to suit you. Outside of normal working hours.
- Making treatment affordable by spreading cost over a period of time or enjoy the benefits of our membership plan.
- Ensure your mouth is healthy and pain-free, allowing you to enjoy all your favourite foods
- Benefit from our hygienist treatment packages so you can choose the best option for you ,who will ensure you keep your teeth healthy and white for life
- Looking for a straighter or whiter smile? We offer teeth straightening and whitening treatment in practice to help you achieve the smile you've always wanted.
- Our qualified and experienced team are always happy to discuss any aspect of your oral care or treatment with you, and will routinely give you tips to maintain excellent dental care between appointments.



"At Urban Dental we reinforce to our patients of the value of their smile. That's why we wish our patients to experience the positive impact the right dental treatment can have not only on your teeth but also on your self-esteem and confidence."  
**Anjum Baig** Senior Dentist

### FREQUENTLY ASKED QUESTIONS



#### How often should I make an appointment for a check-up?

This varies from one patient to another and is dependent on a number of factors. If there are no concerns over the condition of your teeth, gums or mouth, you may need to see your dentist for a check-up only once every two years. However, if you have a health issue which needs to be monitored, your appointments may need to be as frequent as every three months. Your dentist will determine how often you should make an appointment and will advise you at the end of each consultation.

#### What can I expect on my first visit and what will be the cost?

For your initial dental health check on the NHS there will be no charge. Unless you opt for a private consultation. If you require x-rays on the day there will be a small fee, the dentist or the team can let you know. Following your assessment the dentist will discuss his findings

and any potential treatment you may require. He / she will go over all your options and cost. You can decide what treatment option is best for you.

#### If I have regular appointments with my dentist, do I need to see a dental hygienist too?

Yes. If you only see your dentist, you are only giving your mouth part of the care that it deserves. A dental hygienist provides a range of essential services which complement the work carried out by your dentist, including treatment of gum disease and scaling and polishing your teeth to remove plaque and tartar build up. Your hygienist is an expert in oral health, and is well placed to give you tips and advice on caring for your mouth in between appointments.

#### How do I know you won't pressure me into having treatments?

That's not how we work at Urban Dental. Your dentist will make you aware of all the options

available to you, and may recommend particular treatment to you if they genuinely believe it will be beneficial. The final decision will always be yours, and you will never be put under pressure.

#### I've had a bad experience at the dentist in the past. How do I know that won't happen again?

The team at Urban Dental pride themselves on making every patient feel relaxed and secure in the treatment they are receiving. Every member of staff is fully trained with considerable experience working in dental care. If you are an anxious patient, our team will go out of their way to restore your confidence and make your experience a positive and pain-free one. You can rest assured that you are in safe hands with us!

#### I haven't visited the dentist for years. What will happen if I come to you?